

# Partnerships Coordinator Position Description

Position: Partnerships Coordinator

Organisation: Mother's Day Classic Foundation

Work Location: Level 23, 150 Lonsdale Street, Melbourne, VIC 3000

Total Period: Permanent Part Time

(3 – 4 days or equivalent, seasonal flexibility required, as well as working the

Mother's Day weekend with time in lieu)

Position Reports To: Head of Partnerships

Direct Reports: Nil – works alongside another Permanent Part Time Partnerships

Coordinator

# **Role Purpose**

The primary purpose of this position is to provide administration and client service support to a range of functions within the partnerships team.

### **Key Responsibilities**

Provide administrative and client service assistance as required in the following areas:

#### **Acquisition**

- Assist in the identification, research and follow up of leads
- Assist in the development and delivery of compelling sponsorship proposals and presentations

#### Partner support, relationship management and communication

- Assist with any partnership enquiries (via phone and email) from partners, prospects, committees, event managers and internal team members
- Ongoing communication with partners to ensure partner satisfaction and delivery of partner benefits as well as maximising MDCF and partner benefits and opportunities
- Regular and open, communication with MDCF internal teams to ensure successful delivery of partnerships.

# **Operations - National Partnerships**

- Update and manage the national partner benefits and deliverables database
- Update partner resources, including Partnership toolkit and distribute as required
- Support the Head of Partnerships in coordinating the partner benefits and deliverables
- Support the Head of Partnerships in coordinating the value in kind partners benefits and deliverables
- Communicate with internal team members in relation to partnership benefits and deliverables
- Alongside Partnership and Events team, support partners with deferred payment teams,
  online team registration process, team reporting, team fundraising and donation queries
- Obtain partner approvals when required, i.e. logo and eDMs
- Liaise with the marketing team regarding partner benefits including (not limited to) website,
  email marketing, and social media requirements
- Preparation of Partnership agreements



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#### **Operations – State Partnerships**

- Manage, under direction of Head of Partnerships the renewing and prospecting for state partnership opportunities (includes trophies or equivalent)
- o Attend National Advisory Committee meetings when required
- Preparation of partnership contracts
- Management of benefits and deliverables
- Obtain partner approvals when required, i.e. logo and eDMs
- Liaise with the marketing team regarding sponsor benefits including (not limited to) website,
  email marketing and social media
- Under the direction of Head of Partnership (s), prospecting and liaising with partners to provide marketing and/or fundraising benefits, VIK prizes/incentives, team participation and/or matched giving

#### Systems and reporting

- Maintain the database of existing and prospective partners including key contacts and deliverables, this includes input into CRM (Salesforce – training to be provided)
- o Familiarisation and usage of all MDC systems
- Support with administration of post event reporting for partners

#### **General Administration**

- Assist with organising the Partner Forum
- All other administration tasks as required

### **Qualifications/Experience**

- Highly proficient in Microsoft Office applications
- Experience in administration duties and supporting the team
- Experience in client service or management of external partners
- Excellent time management and customer service
- Exposure to events and partnerships (desirable)
- Experience working with data management or CRM systems (desirable)
- Strong written and verbal communication skills
- Positive attitude with ability to prioritise and be proactive

### **Key Competencies**

- o Relationship Management
- Ability to multi-task
- Strong time management and prioritising of workload to meet deadlines
- o Planning & Organising
- Attention to details
- o Excellent Communication Skills
- Flexibility
- o Team Player



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#### **About Role Statement**

Change is inherent in the events environment. For this reason, all staff should be aware that roles may vary from time to time.

### **About Mother's Day Classic Foundation**

Since 1998, Mother's Day Classic Foundation has donated nearly \$40 million to the National Breast Cancer Foundation (NBCF) to fund life-saving breast cancer research. The Mother's Day Classic Foundation is proud to be the largest single donor to the National Breast Cancer Foundation (NBCF). Over the past 24 years, the five-year survival rate for breast cancer has increased from 84% to 91%, largely thanks to generous donations from the Mother's Day Classic community.

# **About Mother's Day Classic**

The Mother's Day Classic was founded in 1998 by Women in Super - a national member organisation consisting of women working in the superannuation and related financial services industries. Women in Super supports the organisation of the nationwide event by providing volunteers drawn primarily from the superannuation industry. Since then, the Mother's Day Classic has grown from a walk in the park to an iconic event in the Australian calendar. Every Mother's Day, up to 100,000 Australians walk or run to show support for the 1 in 7 women diagnosed with breast cancer and raise vital funds for research.

(January 2022)